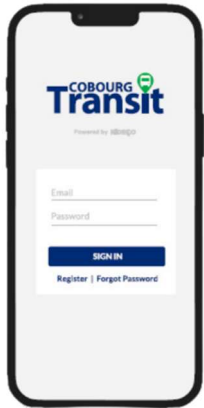


## On Demand Transit App



The new app provides easy online booking and real-time ride tracking. To get started, download the Cobourg Transit app from the following links:

**Android:** [Download from Google Play](#)

**Apple:** [Download from the App Store](#)

**Desktop:**  
<https://book.cobourgtransit.rideco.com/>

On-Demand bookings may be made same-day, or up to seven days in advance.

**Book by Phone: 905-373-0582**

## HOURS OF OPERATION

Mon-Fri 6:15 am to 9:00 pm  
Saturday 8:15 am to 6:45 pm  
Sunday 8:45 am to 3:45 pm

## Cobourg Transit

740 Division St.,  
Building 7  
Cobourg, ON K9A 0H6

Tel: 905-372-4555  
Fax: 905-372-0009

Maps, Alerts and more  
information:  
[www.cobourg.ca/transit](http://www.cobourg.ca/transit)

## WHEELS SERVICE

Applications:  
[www.cobourg.ca/transit](http://www.cobourg.ca/transit)

Pick Up at 55 King St W  
Victoria Hall

## RIDER TRAVEL TIPS



**Cobourg  
Transit**

**Administration:**  
905-372-4555

**On Demand & WHEELS  
Bookings:**  
905-373-0582

**This brochure is available  
in an accessible format  
upon request.**

## COBOURG TRANSIT TRAVEL TIPS

### On Demand Service

On-Demand allows for easy online booking with 184 stop locations.

When a rider books a pick-up, it is highly recommended that a return trip is booked at the same time.

### Booking Window:

The booking window refers to a 10-minute window of time when the bus will arrive to pick you up.

### Arrive Before Time:

When booking a trip and selecting a ride, be sure to pay attention to the 'Arrive Before Time' which appears in red. This time indicates when you will be arriving at your destination.

### Fixed Route Service:

35 Well-Placed Stops: The route covers the highest demand and popular locations.

Hourly Service: Buses will run every hour, **Monday to Friday from 9 a.m. to 5 p.m.**, providing consistent and dependable service. The bus schedule and signage will indicate how many minutes past the hour the bus is scheduled to arrive.

### Accessibility/Ramps

At any time, riders can request that the transit driver deploy the ramp to board or disembark the vehicle.

Cobourg Transit will always allow a person with a disability to travel with medical aid. This includes assistive devices i.e. wheelchairs, walkers, crutches, service animals, or other necessary supports required.

### Storage of Mobility Devices

Mobility aids and assistive devices will be stored in the passenger area if required, within easy reach of the rider.

### Strollers/Buggies

Collapsible buggies/strollers are permitted when there is room and other passengers are not inconvenienced. For the safety of all passengers these items cannot block aisles and children are not to be in the stroller/buggy while traveling on the bus.

### Accessible Boarding and Exiting

Transit drivers must ensure that persons with disabilities can board or exit the vehicle at the closest safe location, even if it is not an official stop, as long as:

- The official stop is not accessible, and
- The alternate location is along the same transit route  
(Safe location is determined by the operator.)

- Promptly report to Cobourg Transit where a transit stop is temporarily inaccessible or where a temporary barrier exists.

### Priority Seating

Priority Seating is for the use of passengers with a disability. These seats are located close to the front of the vehicle. Customers are expected to respect and obey the purpose of the designated seating area, which means:

If you are sitting in one of these designated seats, you **must** vacate the seat for a passenger with a disability.



### Fares & Passes:

Fares and Passes listed below are for all services, On Demand, Fixed Route and WHEELS.

Cash Fare \$2.50

Tickets (lots of 10) \$25.00

Adult Monthly Pass \$65.00

Senior Monthly Pass \$48.75

Student Monthly Pass \$48.75

20 Ride \$25.00/10 Ride: \$50.00

Children 6 & under ride for **FREE**

Support persons ride for **FREE**