

February 21, 2020	Community Partner Update #4	Novel Coronavirus (COVID-19)	A. Lynn Noseworthy Medical Officer of Health
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As part of the Health Unit's commitment to providing ongoing communication regarding COVID-19, we are providing regular updates to our community partners in education, children's services, and municipal government. Please visit our website at [http://www.hkpr.on.ca/featured\\_posts/novel-coronavirus/](http://www.hkpr.on.ca/featured_posts/novel-coronavirus/) for more information including media releases issued by the Health Unit, accurate COVID-19 facts, and links to provincial and federal resources.

#### This week's key message:

The risk to Ontario residents from COVID-19 continues to be low, but this is still peak flu season.

It's not too late to protect yourself from the flu! If you know anyone who has not yet had their flu shot, encourage them to visit a pharmacy or their health care provider to get immunized. The flu shot, together with washing your hands frequently and thoroughly, practising cough and sneeze etiquette and staying home if you are ill are your best defense against illness this winter.

#### What's New:

As of today, there are 14 persons under investigation in Ontario with lab results pending.

The third confirmed case in Ontario has fully recovered, and their case is considered resolved.

The Ministry of Health continues to work with federal and local partners to support repatriated citizens who arrived on the three flights to CFB Trenton.

The Government of Canada has chartered a plane to repatriate Canadians on board the Diamond Princess cruise ship docked in Yokohama, Japan. The aircraft will bring passengers from Japan to Canadian Forces Base Trenton, after which they will be assessed and transported to the NAV Canada Training Institute in Cornwall to undergo a further 14-day period of quarantine. Before boarding in Japan, passengers will be screened for symptoms. Those who exhibit symptoms of COVID-19 will not be permitted to board and will instead be transferred to the Japanese health system to receive appropriate care.

Case and contact management is underway for passengers who were aboard MS Westerdam and have returned to Canada via commercial routes.

The Ministry of Health [website](#) is updated daily at 10:30 am, so please be sure to visit the site for additional updates.

#### HKPR Actions:

Our Incident Operations Centre (IOC) continues to meet regularly to manage the Health Unit's response.

Staff have received training on active screening of clients receiving services in person.

The call centre continues to operate and respond to questions and concerns.

We are continuing to participate in regular calls with the Ministry of Health for information updates.

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#### HEAD OFFICE

200 Rose Glen Road  
Port Hope, Ontario L1A 3V6  
Phone · (905) 885-9100  
Fax · (905) 885-9551



#### HALIBURTON OFFICE

Box 570  
191 Highland Street, Unit 301  
Haliburton, Ontario K0M 1S0  
Phone · (705) 457-1391  
Fax · (705) 457-1336



#### LINDSAY OFFICE

108 Angeline Street South  
Lindsay, Ontario K9V 3L5  
Phone · (705) 324-3569  
Fax · (705) 324-0455