

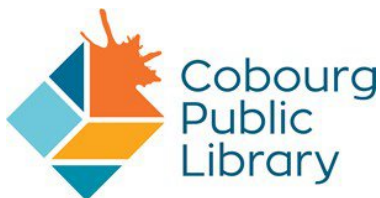


## Cobourg - Contactless Pick-up for Items

### HOW DOES IT WORK???

- Place a Request on an item online or by phone
- If the item is "Available" staff will search for it in the morning.
  - When found, it will be Checked-Out to your account, and placed in a paper bag.
- If the item is "Out", it will go into Isolation for 3 days when it is returned (*although it will show as available for pick-up*)
- After the isolation period, the item will be Checked-Out to your account, and placed in a paper bag
- The following day, you will receive a phone call and/or an email to let you know the item is ready to be picked up.
- These items will be available for Contactless Pick-up just inside the Library Foyer at the Rotary Room doors.

Ready for Pickup: 1



### Cobourg Public Library

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[www.cobourg.library.on.ca](http://www.cobourg.library.on.ca)