

## Resolution

Moved By	S. Segui	Resolution No.:
Last Name Printed	SEGOIN.	272-19
Seconded By	lovely Chorley	Council Date:
Last Name Printed	CHORLEY	July 22, 2019

**WHEREAS** at the Committee of the Whole on July 22, 2019, Council considered a Memo from the Municipal Clerk/Manager of Legislative Services, regarding an Ombudsman Report Response on William Street Brewery;

NOW THEREFORE BE IT RESOLVED THAT Council receive the Report from the Municipal Clerk/Manager of Legislative Services for information purposes; and

**FURTHER THAT** as part of the Council Resolution 132-19, Council asked for a report to provide Council with opportunities for resolving the complaint from William Street Beer Company in their dispute with the water billing charges for the William Street Beer Company location; and

**FURTHER THAT** as noted under the section discussing Stage Four - Final Escalation, paragraph two (2) under the Escalation Final-Decision Authority Table, the Policy notes that:

"With respect to Town of Cobourg water services, Lakefront Utility Services Inc. Board of Directors acts as the managing authority under contract. The Town of Cobourg Council therefore have the authority to overrule a Lakefront Utility Services Inc. Board of Directors' decision."

FURTHER THAT Council may wish to review and amend the terms of the Services Agreement at any time and invite representatives of the William Street Beer Company to present a delegation to the August 12, 2019 COW meeting to express their concerns to Council before a final decision is made regarding their dispute with water billing charges. As noted in the analysis in the July 22, 2019 agenda, Municipal Council does have the ability to make the final decision regarding billing disputes, which LUSI has actually indicated within their Policy